

Searsboro Telephone Company

305 7th Avenue

Sully Iowa 50251

Section 54.313 Annual Report for 2012

June 26, 2012

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

Received & Inspected

JUL 02 2012

FCC Mail Room

Ms. Karen Majcher
Vice President – High Cost Low Income Division
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, D.C. 20036

To Whom It May Concern:

Enclosed is our filing for SAC #351292 to meet the requirements of Section 54.313(a)(2) through (a)(6) and (h) of the Federal Communications Commission's rules.

The following dockets are included as reference:

- WC Docket No's: 10-90, 07-135, 05-337, 03-109
- GN Docket No: 09-51
- CC Docket No's: 01-92, 96-45
- WT Docket No: 10-208
- FCC 11-161

Sincerely,

Gary Neill

General Manager
Enclosures
cc: Iowa Utilities Board

10+1

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)
WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting

My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR

§54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate.

This certification is for the study area(s) listed below.

<u>Company Name</u>	<u>State</u>	<u>Study Area Code</u>
Searsboro Telephone Company	Iowa	351292

/s/ Gary Neill

Date: 6-29-12

(signature of Corporate Officer)

Gary Neill

(Printed Name of Corporate Officer)

General Manger

(Title of Corporate officer)

CERTIFICATION OF Searsboro Telephone Company

STATE OF IOWA

COUNTY OF JASPER

I, Gary Neill, General Manager, Searsboro Telephone Company, being of lawful age and duly sworn, depose and state:

Searsboro Telephone Company, 351292, certify that all federal high-cost support provided to Searsboro Telephone Company within Iowa was used in the preceding calendar year and will be used in the coming calendar year only for the provision, maintenance, and upgrading of facilities and services for which the support is intended. In addition, Searsboro Telephone Company certifies that it will comply with applicable service quality standards and consumer protection rules, certifies that it is able to maintain a minimum of two hours of backup power to ensure functionality without an external power source, certifies that it is offering a local usage plan comparable to that offered by the ILEC in the relevant service areas, and certifies that it acknowledges that the FCC may require it to provide equal access to long distance carriers in the event that no other eligible carrier is providing equal access within its ETC designated service area. As an eligible telecommunications carrier, Searsboro Telephone Company agrees to provide timely responses to Board requests for information related to the status of local voice service markets or facilities.

I further state that I am authorized by Searsboro Telephone Company to make this statement.

_____/s/ Gary Neill_____
[authorized officer]

Subscribed and sworn to before me this __18__ day of __April__, __2012__

_____/s/ Linda Carter_
Notary Public



Proposed ETC Certification Reporting Form
Quality of Service Reporting due May 1, 2012
Reporting Period January 1 - December 31, 2011

Unfilled Requests for Service - 199 IAC 39.5(6). The number of requests for service from potential customers that were unfilled for over five days during the past year.

Number of Requests for Service for Potential Customers that were unfilled during the reporting Period: 0 _____

(Please provide an explanation for each unfilled order along with wire center NXX or geographic area description for the reporting period. To add additional rows to a table, press the tab key when in the bottom right table cell.)

Requesting Consumer Surname:	NPA-NXX or geographic Location:	Explanation:

Complaints - 199 IAC 39.5(7). The number of complaints per 1000 handsets or lines. ETCs serving fewer than 1000 handsets or lines shall report the actual number of complaints.

Number of Complaints per Thousand Handset or Lines: 0 _____

(If less than 1000 handsets/lines, Please provide information as number of complaints per number of handsets or lines. Complaints are defined as complaints from Iowa customers located within the carrier's Iowa ETC designated area and received by the carrier, regarding the provisioning of the required supported services outlined in Iowa Admin. Code Ch. 39.2(1), or complaints regarding unauthorized changes in service.)



**Proposed ETC Certification Reporting Form
Quality of Service Reporting due May 1, 2012
Reporting Period January 1 - December 31, 2011**

FCC Outage Reports - 199 IAC 39.5(5). Each ETC shall file copies of all FCC outage reports it filed with the FCC. The copies will be filed as confidential pursuant to the provisions of 199 IAC 1.9(5)"c."

Number of Service Outages Reported to the FCC: 0

(Please file copies of reports filed with the FCC as separate documents in your electronic filing)